

This Thousand Home Challenge webinar series is brought to you by the Pacific Gas & Electric Company's Energy Training Center & Affordable Comfort, Inc. (ACI).

# Ductless Heat Pumps: Recent Research & Applications for Low Energy Homes – Part 1 May 24, 2011 10:30-noon Pacific Time

Presented by: Mark Jerome, KAM Energy, Roseburg, Oregon

Bob Davis, Ecotope, Portland, Oregon

Respondent: Marc Rosenbaum, South Mountain Co., Inc.,

on Martha's Vineyard

Facilitated by: Linda Wigington, Affordable Comfort. Inc.

www.1000HomeChallenge.org

www.affordablecomfort.org



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## **Learning Objectives**

#### Attending these webinars will enable participants to:

- Understand how the technology & installation of inverterdriven ductless heat pumps (DHP) differ from conventional residential air source heat pumps
- Find out what has been learned to date through the submetering of electrically-heated homes in the Pacific Northwest that have been upgraded to include a ductless heat pump
- Examine the opportunities & limitations for installing DHPs as part of either "staged" or "all at once" deep energy reductions in Northern California, & THC/low energy homes elsewhere

### **Webinar Outline**

- Introduction Thousand Home Challenge
- How Are DHPs Different from Conventional?
- DHP Installation
- Field Experience
- Lessons from a Large Pacific NW Field Study
- Implications for Other Regions/Housing Stock
- Economic Considerations
- Discussion/Questions





# Send your questions & comments for Thursday's webinar to:

lwigington@affordablecomfort.org
 (Subject Line: DHP Webinar)

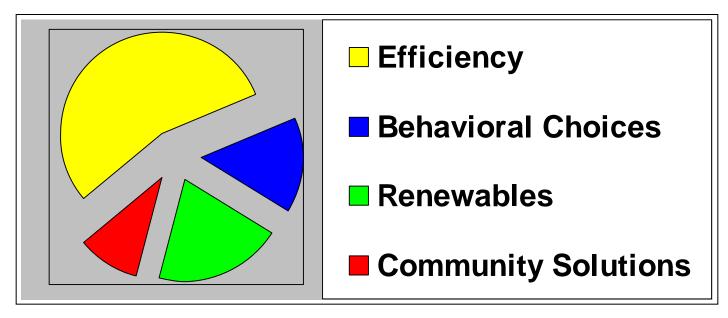
Part 2 – Thursday, May 26 same time

Documents & instructions to participate will be sent by e-mail Wednesday, May 25



# 70%-90% Deep Energy Reductions The Thousand Home Challenge:

Integrate energy efficiency with on-site renewables, behavioral & lifestyle choices,& community-based solutions





# Key Metric Transparent & Direct Include Occupants

Net Annual Household Site Energy

wood use counts

solar & on-site renewables = credit/offset

Each household has its unique threshold of performance to meet or exceed



# **Thousand Home Challenge**

#### **Summary of THC Threshold Determination**

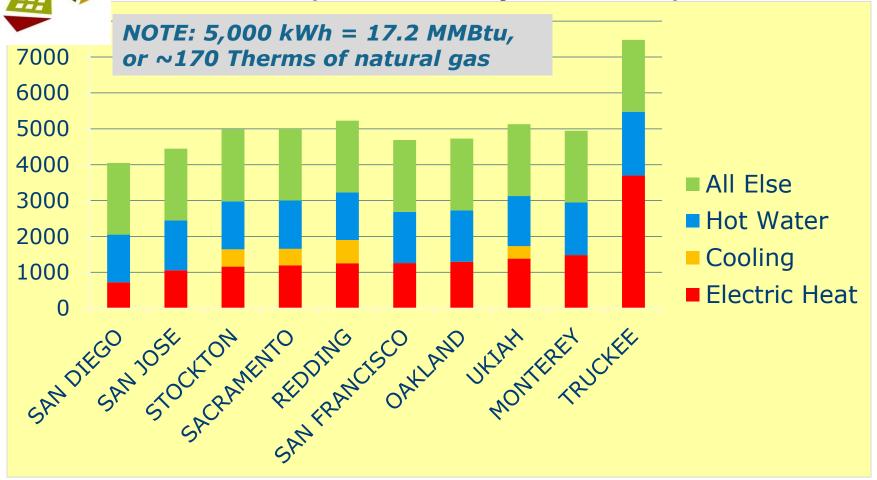
#### **OPTION A:**

75% reduction of actual annual site energy use

#### **OPTION B Inputs:**

- House Size (FFA), converted to surface area (5 sides)
- Climate (ZIP Code or best match weather station)
- Electric heat allowance = ½ fossil fuel or wood heat allowance

# THC Option B Household Threshold (kWh/Yr. by End-Use)

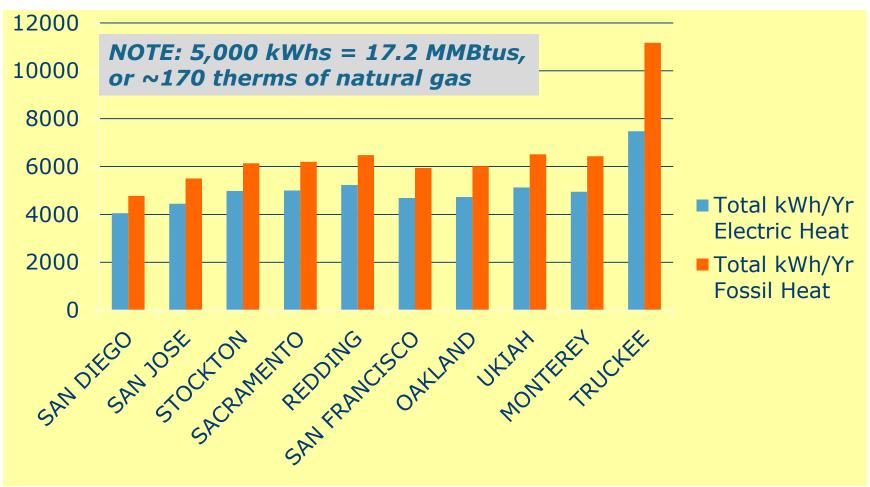


**OPTION B Inputs:** detached; 3 in household; 2,000 ft<sup>2</sup> finished floor area (FFA); electric heat ACI - Thousand Home Challenge 05-24-11

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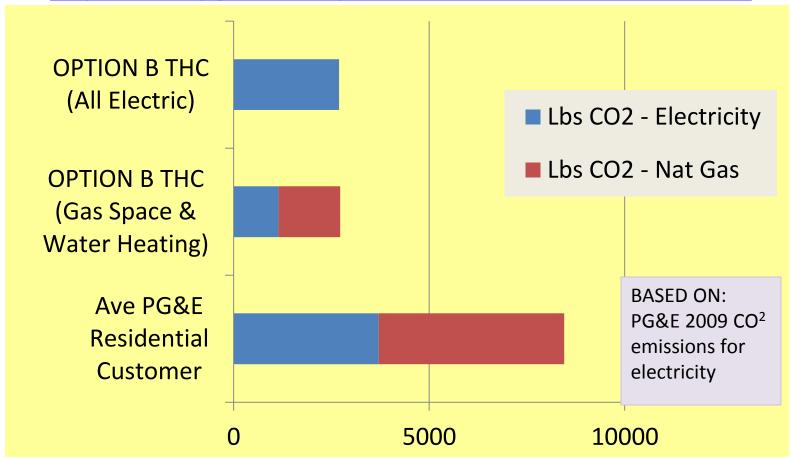
# THC Option B Household Threshold (kWh/Yr. All End-Uses)



**OPTION B Inputs:** detached; 3 in household; 2,000 ft<sup>2</sup> finished floor area (FFA)

# **Comparing CO<sup>2</sup> Emissions**

http://www.pge.com/mybusiness/environment/calculator/



**OPTION B Inputs:** detached; 3 in household; 2,000 ft<sup>2</sup> finished floor area (FFA) **CA Average Res Customer Annual Use:** 405 Therms; 6456 kWh



# THC Option B Threshold Total Household kWh/Year

3 Member Household	House Size - Square Feet		
	1,200	2,400	3,600
LOS ANGELES	3,142	3,382	3,622
SAN DIEGO	4,254	5,040	5,796
SAN FRANCISCO	5,158	6,348	7,485
STOCKTON	5,281	6,578	7,816
SACRAMENTO	5,326	6,642	7,897
MONTEREY	5,530	6,889	8,185
TRUCKEE	9,170	12,201	15,076

**OPTION B Inputs:** detached; 3 in household; fossil or wood heat; 1,200-3,600 ft<sup>2</sup> finished floor area (FFA), not CFA or TFA



## **Key Questions for THC Projects**

- What systems make sense for homes with low space conditioning loads (<100 therms/yr. or <3,000 kWh/yr.)?</li>
- What systems respond well throughout the full range of operating/load conditions?
- What systems are on the path to deep reductions, providing benefits to a household both pre, & post enclosure upgrades?

### On to Mark...

Mark Jerome is the owner of KAM Energy, Roseburg, Oregon, a consulting, education, and testing company focusing on HVAC performance. He has built on his experience installing hundreds of ductless heat pumps, and is now involved in training and quality assurance. Mark understands the intersection between practical field reality and the challenge of implementing programs to improve residential HVAC performance. He has been an HVAC service technician for 27 years, and continues to work part-time for Pacific Air Comfort.

kamenergy2010@gmail.com



# **Ductless Heat Pumps (DHP)**





#### Mark Jerome

KAM ENERGY

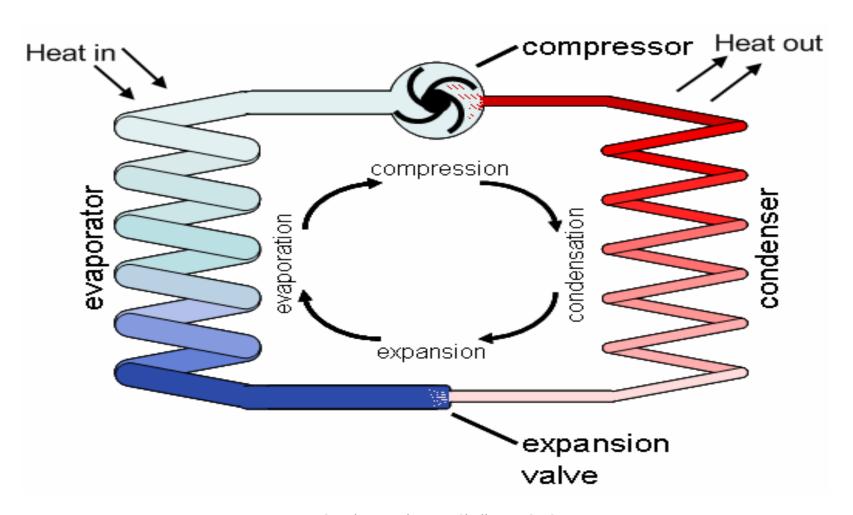
kamenergy2010@gmail.com



# **DHP Technology**

- Worldwide Millions of them!
- 30 years of installations
- Recent technical improvements
  - Higher efficiency
  - Broader performance
- Applications particularly deep energy reductions

# Refrigeration Cycle (Moving Heat)



# My Presentation

 Technology Differences Between Ductless & Conventional Ducted Heat Pumps

DHP Installation

Field Experience

# **How Are Ductless Heat Pumps Different?**

Inverter compressors

Expansion devices

Defrost differences

User interface control

# **DHP Compressors**

#### **Inverter Block** Power Choke Smoothing Filter Relay Diode Compressor Active Coll PCB Bridge Condensor Thermistor Filter Module Current Main PCB Trance VOLTAGE CONVERSION

## **DHP Compressor Operation**

- Inverter controls DC motor speed
  - Frequency
  - Voltage
  - Precise modulation
- Compressor RPM variable (not on/off)
  - Higher efficiency
  - Capacity losses reduced
- Compressor precisely matches load
  - Reduced speed
  - Reduced input power
  - Increased system efficiency

# Conventional Ducted Heat Pump Compressors

#### When the compressor motor starts:

- Runs at 3,600 rpm
- Needs to overcome pressure, inertia
- High inrush current (somewhat trivial)
- Draws high current
- 15 minutes until system reaches a steady state pressure condition



### **DHP Electronic Expansion Device**



A refrigerant flow control valve driven by a four-phase pulse motor

500+ stage valve positioning ensures precise refrigerant flow

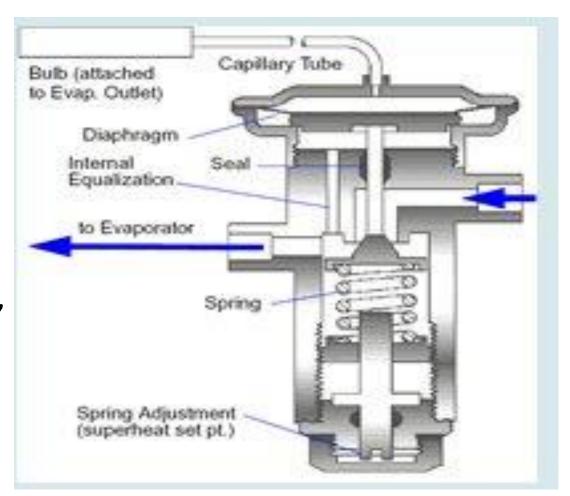
Fine refrigerant flow control provides a superior level of room temperature control & ensures less waste of energy than conventional systems

# Conventional Ducted Heat Pump Thermostatic Expansion Valve

TXV is a strictly mechanical device

Spring-loaded

Works independent of the thermostat, motor, temperatures, & compressor operation



# **Defrost Cycle Comparison**

#### **DHP**

- Initiated by sensors in the outdoor unit
- Indoor & outdoor fan motors are shut off, & the indoor damper is closed
- Ramps the compressor up when going into/coming out of defrost. No electric resistance heat
- No noise

#### **Conventional Ducted Heat Pump**

- Initiated by sensors in the outdoor unit
- Outdoor fan motor is shut off - indoor fan motor runs
- Electric resistance heat activated to temper the indoor air (20% energy penalty)
- Compressor noise

### **DHP User Interface**

#### **Functions:**

- air clean
- coil dry
- set/swing
- sleep timer
- clock adjust

Optional wired programmable thermostat available

Indoor temperature sensor is in the indoor unit, *not* in the remote control



# Conventional Ducted Heat Pump Thermostat

Wall-mounted

Provides whole house temperature control

No warm outdoor temperature lockout for electric resistance heat (aux heat), without an optional sensor



Cycles heat pump on & off to maintain temperature control

# **Summary: Technology Differences**

#### DHP

- Inverter compressor for energy efficient operation
- Electronic expansion valve for precise refrigerant flow
- Superior defrost control with less energy consumption
- Remote control user interface
- Zonal heat (may not provide adequate comfort to entire house)
- Relatively low output per unit (~15,000 Btu/hr)
- May not carry peak heating/cooling load

#### **Conventional Ducted Heat Pump**

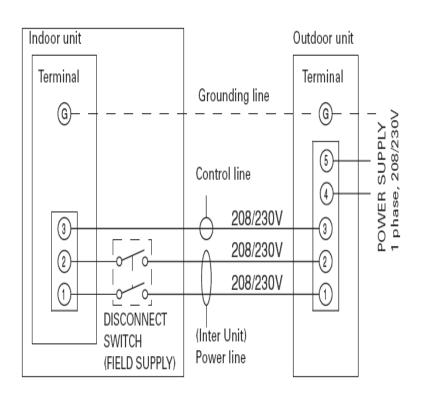
- Compressor motor runs at one speed, so not as efficient
- Less precise thermostatic expansion valve
- Defrost cycle uses electric resistance heating
- Controller cycles unit to maintain temperature
- Entire home comfort
- Large capacity (with electric resistance heat)
- Sole space conditioning system

### **Installation Differences**

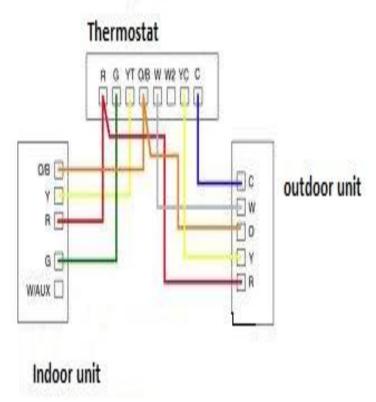
- Wiring
- Refrigerant tubing installation & best practices
- Condensation drain
- Installation tools
- Commissioning

# **DHP Wiring Differences**

#### **DHP**



#### **Ducted heat pump**

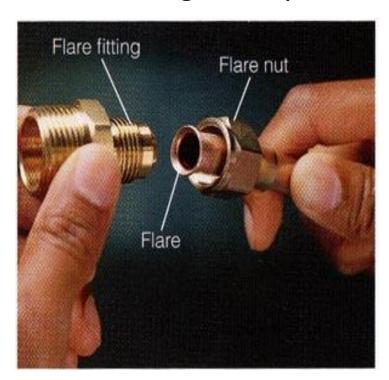


# Refrigerant Tubing Installation Differences

DHP

Conventional Ducted Heat Pump

No brazing leaves a clean refrigerant system



Can leave scale from oxidation unless properly purged with nitrogen, which can plug expansion valves

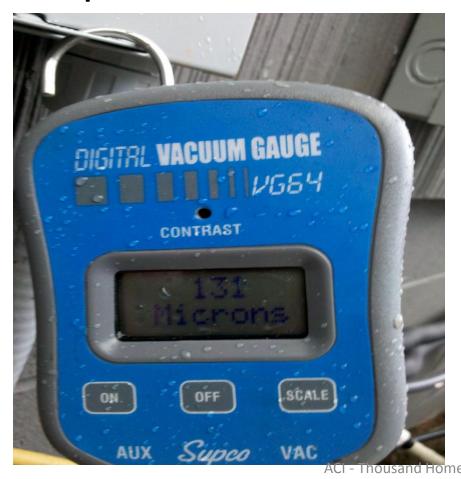


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## **Best Practices (For All Heat Pumps)**

#### **Proper Evacuation**



#### **Nitrogen Pressure Check**



# **Condensate Drainage for DHPs**

Precise installation of condensate drainage needed

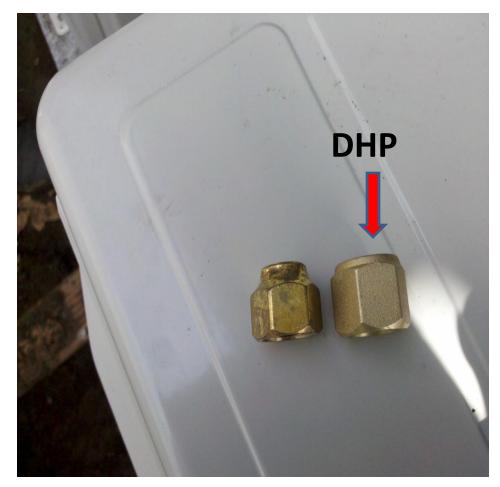
Placement of condensate could cause moisture problems in & around homes



### **Common DHP Installation Mistake**

Flare nuts provided with copper tubing do not provide adequate seal!

Use flare nuts that come with the DHP



# Required Tools for DHPs



Micron gauge



Refrigerant tank



R410a refrigerant gauges



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Torque wrench



Tubing flaring tool

### **Tools for Ducted Systems**



Micron gauge



Refrigerant tank



R410a refrigerant gauges



ACI Vacuum pump



Tubing cutter



Oxy-acetylene torch

# Commissioning Conventional Ducted Heat Pumps

- Refrigerant gauges to ensure proper refrigerant levels
- Airflow measuring tools like flow hoods or the True Flow plate
- Thermometers
- Amp/volt meters
- And a substantial amount of paperwork!

## **DHP Commissioning**

Proper installation: proper flare nuts, pressure checking, & evacuation

#### Verify:

- Voltage to the outdoor unit
- Good batteries are in the remote
- Unit provides heat once the time delay has been satisfied (3 minutes if the power has been off)
- Refrigerant gauges should only be used to verifying that refrigerant is present in the system or if there is a problem with the refrigeration system

## **Installation Summary**

#### **DHP**

- Ease of wiring installation
- Condensation drain from indoor unit (living space)
- One power cable from the electrical panel
- Clean refrigerant tubing installation
- Similar tools slightly less expensive
- Ease of commissioning

#### **Conventional Ducted Heat Pump**

- Complex control voltage wiring
- Condensation drain not often inside living space
- Two power cables from electrical panel
- Potential of contaminating the tubing by brazing
- Explosive/flammable gases
- Complicated commissioning

## Field Experience

- Required training sessions
- Service & maintenance
- Customer interactions
- Price points
- Multiple indoor head units
- Ducted ductless systems
- Lessons learned

## **DHP Required Trainings**

 Each manufacturer has a training specific for their ductless heat pumps, ~4-8 hours

 In the Pacific Northwest, utilities providing incentives require attendance at a best practices webinar & contractor orientation webinar

## **Servicing & Maintenance**

- All HVAC systems should be maintained by a certified technician
- Refrigerant gauges should not be used to verify refrigerant levels on DHP units
- There are usually 1 or 2 washable filters & sometimes a unique filter specific to the manufacturer (odor-eliminating, electrostatic, etc.)

#### **Customer Interactions**

Homeowner education is key to ensure satisfaction

- Operation of the remote control
- How to clean the filter
- How often it should be serviced
- Realistic expectations regarding output & distribution compared to past experience
- Awareness of interactions with other space conditioning systems

#### **Price Points**

#### (Pacific Northwest Experience)

Typical installation prices \$3,000 - \$5,000
 (single head ductless heat pump)
 depending on difficulty, area, & contractor, with most in the \$3,500 - \$4,000 range

Multiple head installations are usually \$1,000 per additional indoor head

## Multiple Indoor Head Systems

Multiple indoor units could serve homes with multiple floors or floor plans that are spread out over a large area. These units have yet to be monitored to determine energy savings, but have proven to be an effective comfort device in several sites in the Pacific Northwest.



## **Ducted (Ductless) Heat Pumps**

These units have air handlers that allow for a very small amount of ducts.









Conventional duct sizing will cause problems that could reduce energy savings & will certainly compromise comfort.

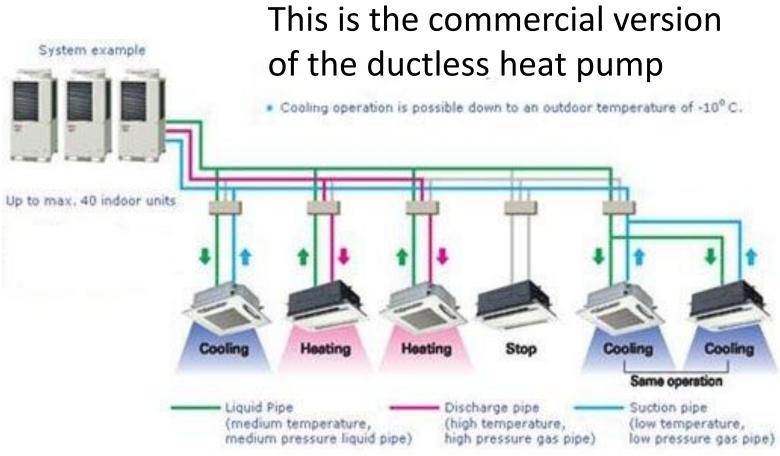






#### **VRF Systems**

#### Variable Refrigerant Flow



#### **Lessons Learned**

Successes & challenges from the field

#### **Pros & Cons**

#### **PROS**

- Provide air conditioning in homes without ductwork
- Reduce use of expensive fuel or inefficient space conditioning system
- Complement another non-ducted heating system
- Create comfort zone in home's core
- Use in addition to or in lieu of central system
- Sole system in high performance or low load/small home

#### **CONS**

- Appearance & presence in living space (objectionable to some)
- Condensate drain needed at indoor head
- May not meet space conditioning or distribution needs of moderate use homes

#### Well Installed DHPs

#### Lead to sales from satisfied homeowners



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#### **Poor Installation**



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# 2 Units Rather Than Multiple Head Units?



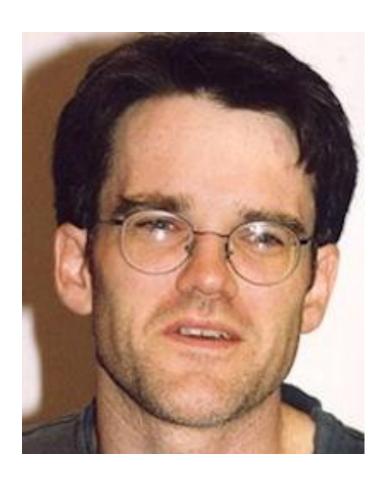
## Field Experience Summary

- Contractor training & maintenance are needed
- Pros & Cons driven by house type & installation
- Informed customers are key to acceptance & success
- Prices are often less expensive than alternatives

## **Final Thoughts**

- Inverter technology & the control strategy of ductless heat pumps have many energy saving applications in new & existing homes
- Proper application & installation are the keys to the successful future of DHPs

## NW Ductless Heat Pump Project



**Bob Davis** is a researcher and consultant at Ecotope in Portland, Oregon. For the past 20 years he has measured field performance of homes and small businesses. Bob is the field manager of two, year-long projects which are evaluating installed performance of ductless heat pumps (DHPs) in existing Pacific Northwest homes. These projects include 150 sites with DHPs installed from the Pacific Ocean to the Rockies. Bob's work includes design of instrumentation systems, construction of field protocols, oversight of installation crews, and field data management.

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Ductless Heat
Pumps:
Lessons From a
Large
Pacific NW
Field Study



Bob Davis, Ecotope, bdavis@ecotope.com

#### **Presentation Topics**

- Pacific NW study design/location/hardware
- Pacific NW savings results
- Efficiency results (field/lab/very cold weather)
- Customer satisfaction
- DHP economics
  - Operating costs vs. other fuels
  - Life cycle/total resource costs in different locales



#### Study Overview

**GOAL:** To determine heating season offset from a ductless heat pump installed in the main living area of an electrically-heated home (zonal [baseboard] heat)

- Metered 95 ductless heat pump installations in 3 states (OR, WA, ID)
- Began in April 2009
- Approx. 2 million homes, apartments, & small businesses in Pacific NW have zonal electric resistance heat

#### **NOTES:**

Avg. Pacific NW electric cost well below \$0.10/kWh! Some savings erosion due to new AC usage

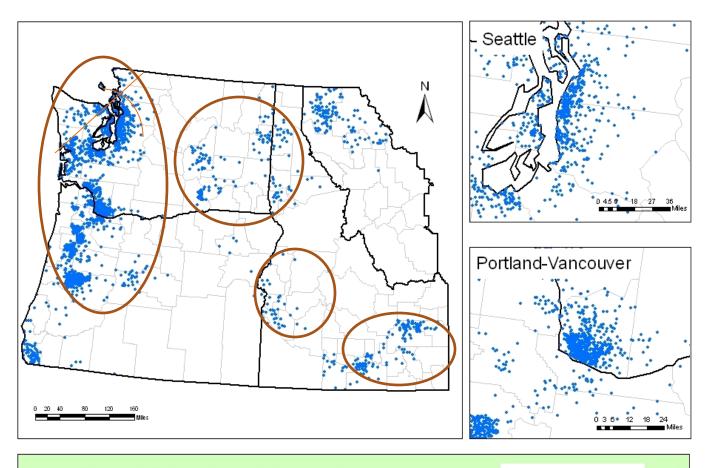


#### **Study Home Details**

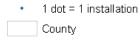
- Median house size in study about 1,800 ft<sup>2</sup>
- Average insulation values
  - R-30 ceiling, R-11 wall, Class 65 window
  - R-19 crawl space; west side sites with basements typically not insulated; east side sites usually are
  - Average air leakage rate of about 10 ACH<sub>50</sub> (about 0.45 ACH<sub>nat</sub>)
- Pre-ductless heating loads range from 5,000-20,000 kWh/yr. (170-500 therms/yr.)
- Cooling loads range from 0-1,500 kWh/yr.; average about 200 kWh/yr. for sites with AC



#### **DHP Pilot Project Installations**

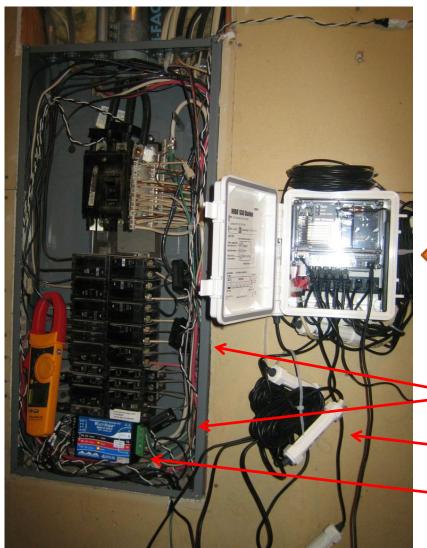








#### Quad\* Meter Rig



\*Service entry (true power)
Hot water
Ductless heat pump (DHP)
(true power)
Electric resistance heat (ER)

Onset U30 with integral cell antenna

- Current transformers

Pulse counter

Watt-hour transducer



## **COP Rig**



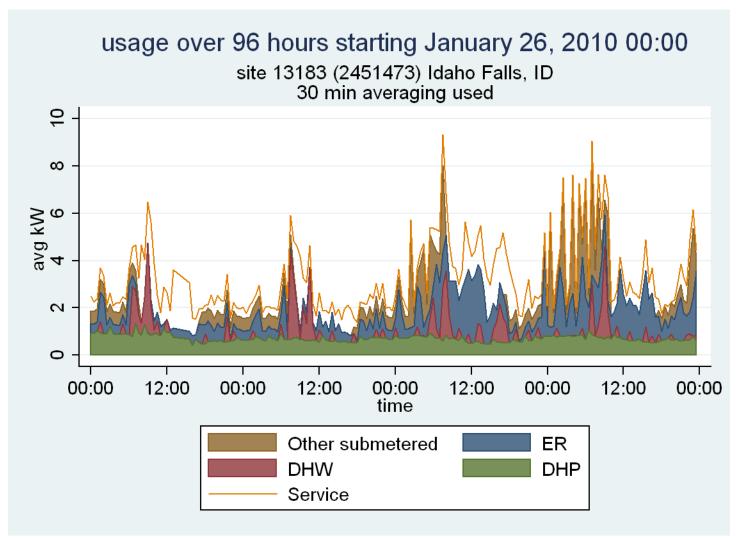


#### **Data Handling**

- 5 second samples/5 minute avgs into datalogger
- Cell phone antenna with 4x/day uploads to web-based server
- Daily accumulation in Ecotope system via use of executable stata<sup>TM</sup> files
- Daily error-checking (also in stata<sup>TM</sup>; log files delivered daily via e-mail)
- Weekly error-checking (cumulative log) on COP sites, datalogger battery voltage

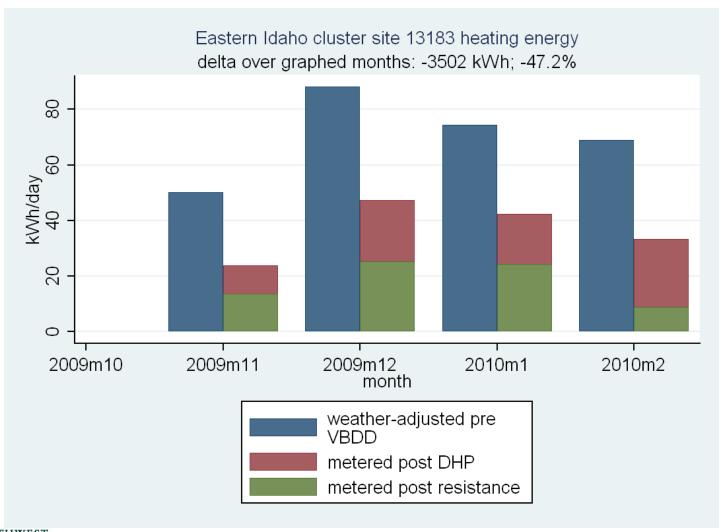


#### **Quad-Metering Summary**



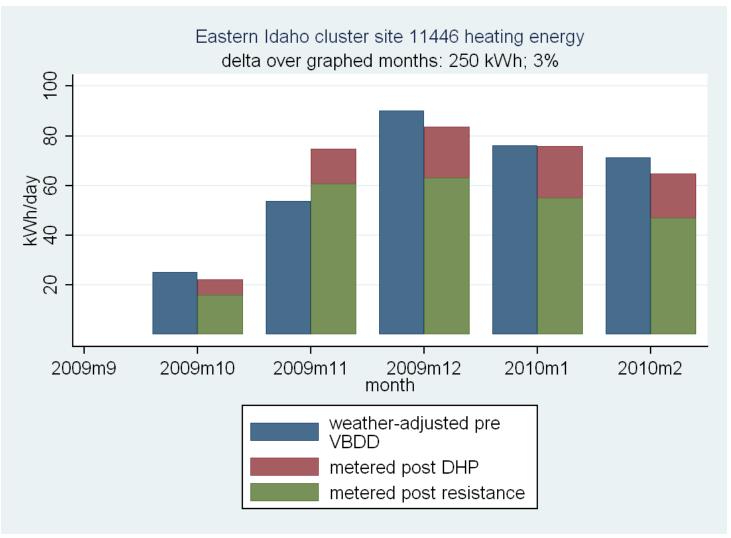


## **High Savings Site**



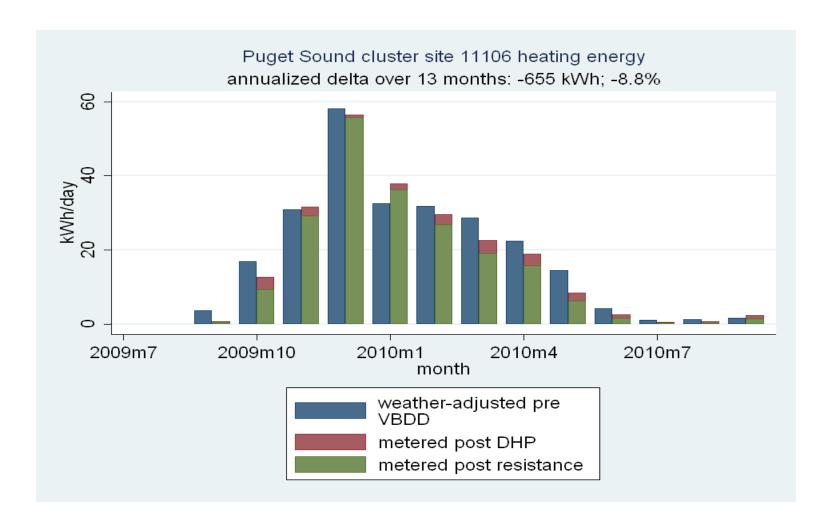


## Ambiguous Savings



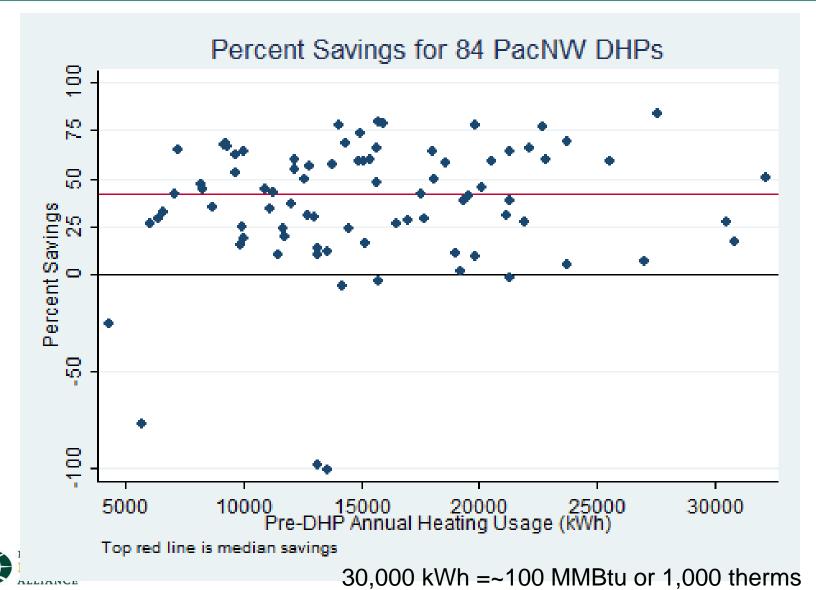


#### No DHP Impact

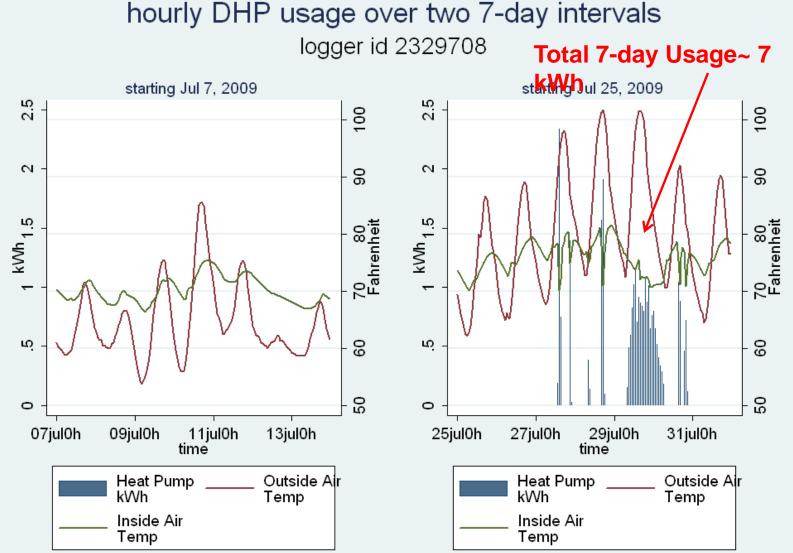




#### **Percent Savings by Pre-Heating Use**



## **Cooling Usage Profile 1**

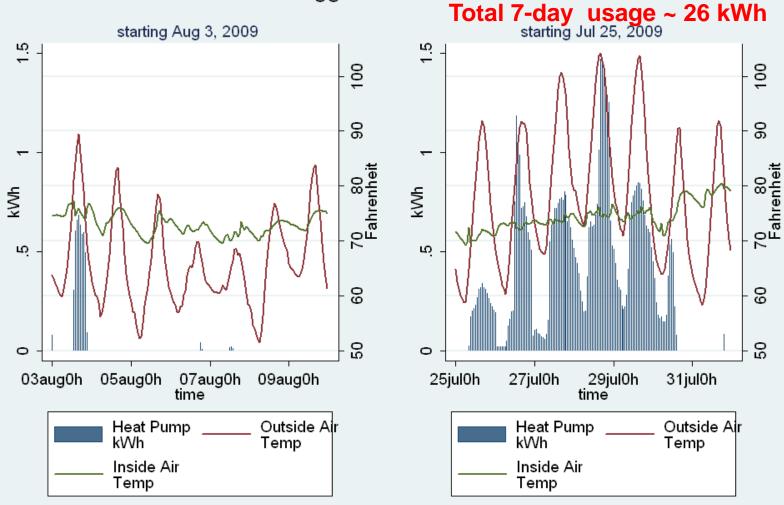




## **Cooling Usage Profile 2**

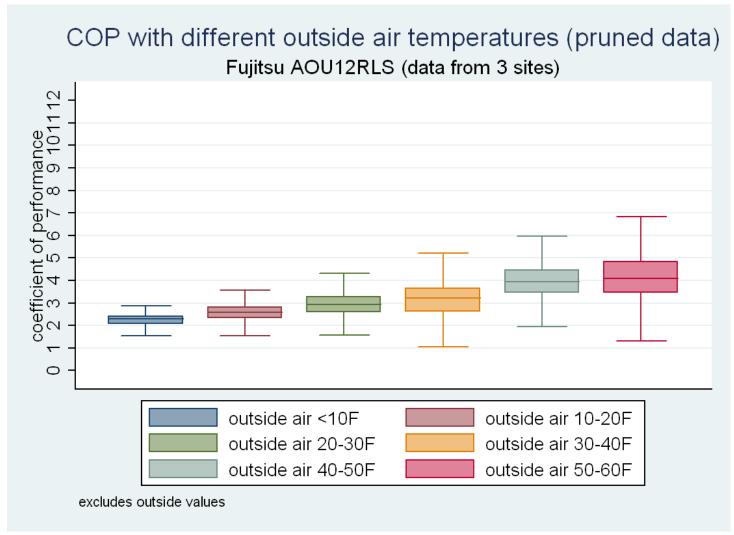
#### hourly DHP usage over two 7-day intervals

logger id 2329728





## Aggregated COP Measurements





## **2009-2010 Heating Season to Date** (2007-2008 Base)

Cluster	kWh Saved	N
Willamette	4,605	25
Puget Sound	3,498	25
Spokane Area		9
Boise/Twin Falls	,	15
Eastern Idaho	,	10



## Heating Savings as % of 2007-2008 Base

Cluster	% Saved	N
Willamette	51.0	25
Puget Sound	41.9	25
Spokane Area		9
Boise/Twin Falls		15
Eastern Idaho		10



### **Savings Notes**

- 3,000-4,000 kWh savings/year very robust (as long as homes use only electricity for heating)
- Open floor plans/moderate to better insulation help
- Cooling offset very small at most NW sites (most sites needing cooling already used some, typically 120V window units)

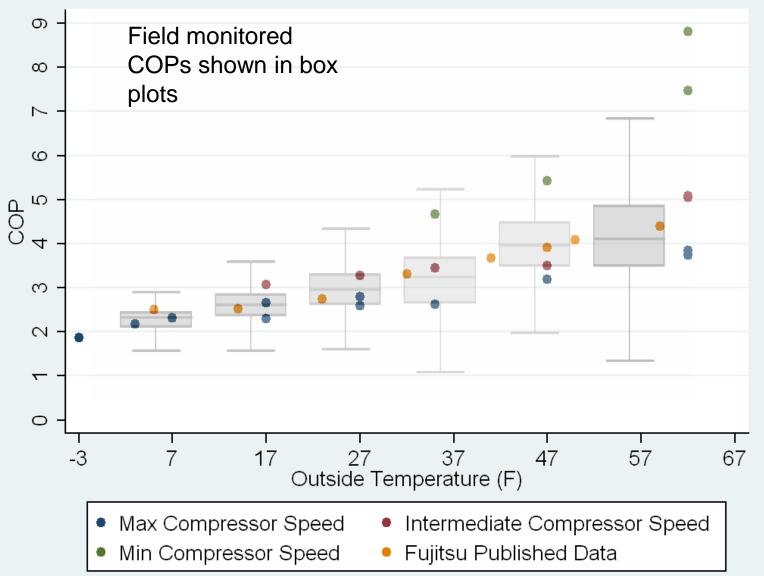


## **Efficiency Results**

- Lab tests
- Field tests (in situ COP rig)



# COP Lab & Field Data Comparison Model: 12RLS Fujitsu





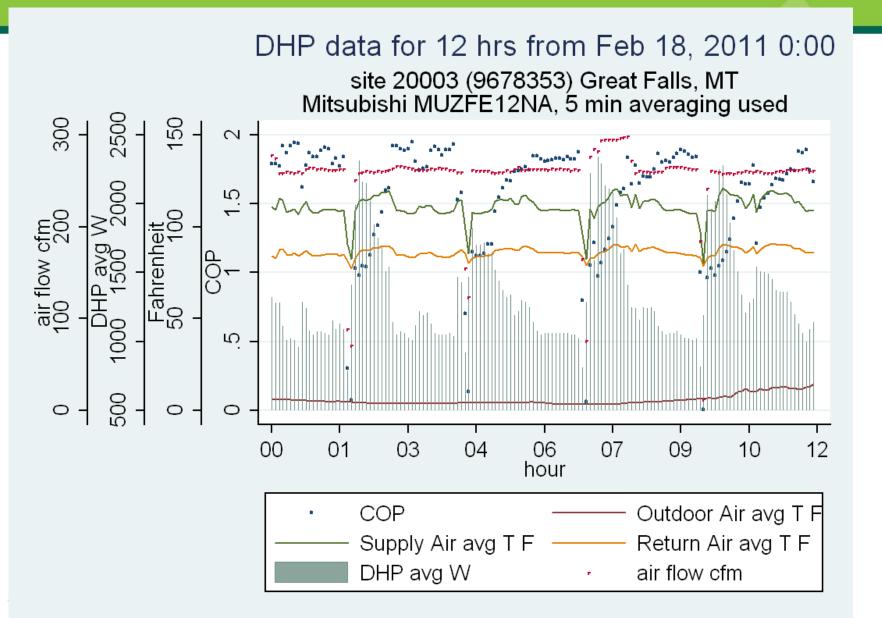
#### Results: HSPF/SEER Ratings

- Rating point results do not definitively demonstrate higher or lower performance than the catalog data
- Possible (likely) explanations for differences:
  - Calculations for both HSPF and SEER dominated by intermediate speed points which were difficult to replicate
    - "Intermediate" speeds in lab likely higher than those used by manufacturer which leads to lower measured performance
  - Some "wiggle" room allowed in testing conditions
  - Minor ambiguities in Std 210/240 calculation procedure

Equipment Mode		12RLS	FE12NA*	
Heating HSPF by Zone		15.2	10.3	
	II	14.6	10	
	III	13.8	9.6	
	IV	11.8 [12]	9 [10.6]	
	V	8	7.9	
Heating Cyclic Degradation Co	efficient	0.28	0.45	
Cooling SEER	20.3 [25]	15.5 [23]		
Cooling Cyclic Degradation Co	0.43			
*All HSPF values calculated using simulated H1 <sub>1</sub> test				
[bracketed] number indicates catalog value				



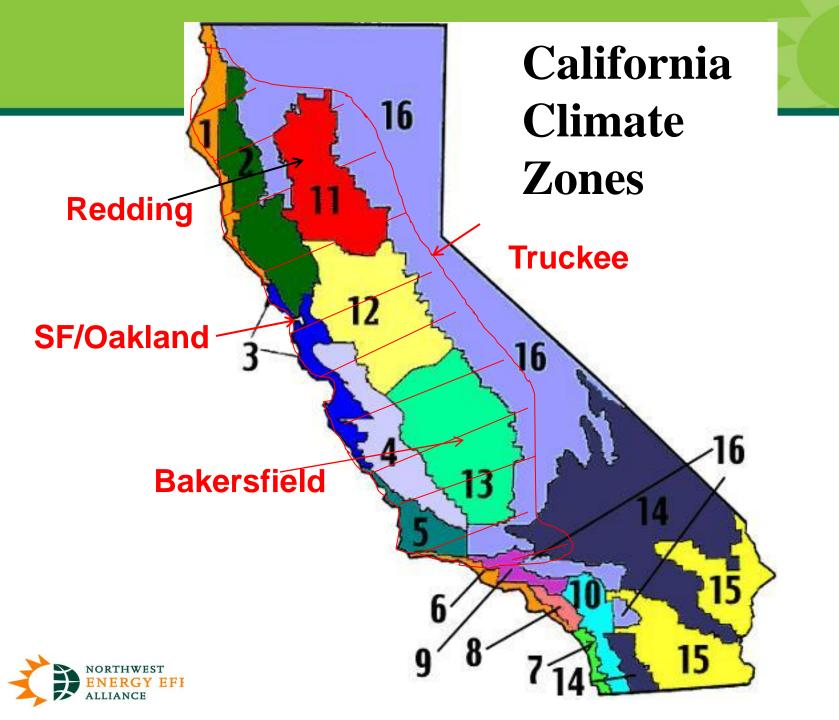
#### Field Data Plot, Outdoor Air Temp <u>5-15° F</u>



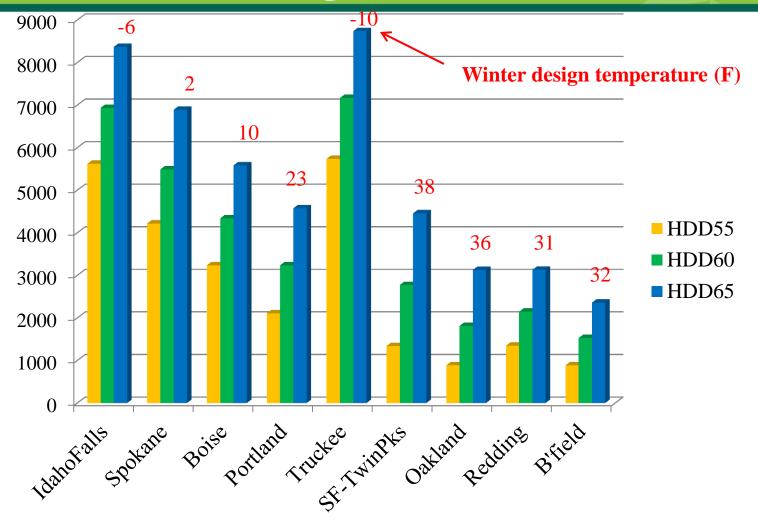
#### **High Consumer Satisfaction**

- More than 75% of new DHP owners report being very satisfied with appearance, sound level, heating comfort/coverage, cooling comfort, maintenance, and cost of operating system
- Remaining challenges:
  - ongoing maintenance
  - remote control confusion
  - coverage (for those who expected a whole-house solution or who have difficult floor plans)





# Pacific NW & California Heating Conditions





**EFFICIENCY** 

ALLIANCE

### **Cooling Loads**

#### **NORTHWEST**

Most Pacific NW: <300

kWh/year

**Portland:** ~ 200 kWh/yr

(if AC is present at all)

**Boise:**  $\sim 600 \text{ CDD}_{74}$ 

(Average cooling ~1,500

kWh/yr.)

#### **CALIFORNIA**

**Bakersfield:**  $1,350 \text{ CDD}_{74}$ 

**Redding:**  $1,150 \text{ CDD}_{74}$ 

(Some homes could use >3,000 kWh/yr.)

San Francisco: none

**Oakland:** ~100 CDD<sub>74</sub>

Solar management makes a big difference (anywhere)



## Operating Cost — Heating Options \*PG&E rates vary from \$0.10-0.40 depending on rate schedule and time of day

Heating System Type	Unit	BTUs per Unit	Cost per Unit	Unit Cost/Million Btus	System Effic- iency	Dist. Effic.	Com- bined Effic	Cost per Million Btus
Natural Gas Furnace	Therm	100,000	\$1.20	\$12.00	80%	80%	64%	\$18.75
Natural Gas High Eff. Furnace		100,000	\$1.20	\$12.00	92%	80%	74%	\$16.30
Natural Gas Stove/Fireplace		100,000	<b>\$1.10</b>	<b>\$11.00</b>	80%	100%	80%	\$13.75
Electric Resist. Heat	kWh	3,413	\$0.20*	\$58.60	100%	100%	100%	\$58.60
Heat Pump	kWh	3,413	\$0.20 <b>*</b>	\$58.60	225%	72%	162%	\$36.17
Ductless Heat Pump		3,413	\$0.20*	\$58.60	300%	100%	300%	<b>\$19.53</b>
Fuel Oil Furnace	Gallon	138,000	\$4.00	\$28.99	80%	80%	64%	\$45.29
Propane Stove/Fireplace		92,000	\$4.00	\$43.48	80%	100%	80%	\$54.35
Wood	Cord	12,000,000	\$225	\$18.75	60%	100%	60%	\$31.25
Pellets (wood)	Ton	16,000,000	\$220	\$13.75	70%	100%	70%	\$19.64

### **Savings Factors (1)**

- Heating is dominant load in many parts of the west, so most DHP savings are for heating
- Not all models are designed to deliver below 30° F outside (more important in Truckee than in Oakland)
- Counting on "making bank" due to published high SEER can be a misplaced priority
- Consumer decisions are a huge determinant in savings



### **Savings Factors (2)**

- DHP most cost-effective if only single head/outdoor unit (current cost in NW about \$3,500 for this install)
- Once multiple heads/outdoor units installed, life cycle economics less favorable (even with no duct losses)



## Consumer Payback

#### Savings/Yr. (kWh)

	I	C	,	
Cost/unit	Fuel	1,500	3,500	5,000
\$0.10	Electricity	23.3 yrs.	10.0 yrs.	7.0 yrs.
\$0.20	Electricity	11.7 yrs.	5.0 yrs.	3.5 yrs.
\$1.00	Natural gas	68.4 yrs.	29.3 yrs.	20.5 yrs.
\$4.00	Propane	15.7 yrs.	6.7 yrs.	4.7 yrs.

Single indoor unit paired with single outdoor unit

Installed cost: \$3,500



# Utility Cost/Benefit (calculated for electricity only)

- 3,500 kWh savings in Pacific NW = conservation resource which passes Total Resource Cost (TRC) test comfortably<sup>1</sup>
- 1,500 kWh savings in CA = resource which almost passes TRC test
- <sup>1</sup> 15-year measure life, 3.5% discount rate, 1% fuel escalation, 10% adder for O&M, marginal elec. cost of 100 mills in Pacific NW & 160 mills in CA



### **Peak Savings**

- Peak DHP cooling power will be about 1.5-2 kW for 1 to 1.5 ton units vs. 3-4 kW for standard central AC or heat pump (3-4 tons)
- In heating, peak usage for DHP is 10x smaller than electricity-backed heat pump
- Single-head DHP might keep 500 ft<sup>2</sup> comfortable on peak day (less, with high solar gain [cooling] or very cold/poorly insulated [heating] – or more, low load home with good natural distribution)



### **Summary of Economics**

- If installing for economic reasons, understand how many ft<sup>2</sup> can be conditioned and what existing fuel is offset
- Multiple unit installation economics will not be much different from installing a new central system (about \$3,000/zone)
- Adding DHP for cooling in a limited cooling climate is very expensive



### **Performance Summary**

- System output in heating mode exceeds rated capacity
- DHPs could provide high efficiency & usage reduction for small homes, zonal heating/cooling applications, or highly motivated occupants
- Significant percent savings potential if used in tandem with existing space conditioning systems (assuming informed/motivated occupants)
- Relatively low DHP system output could limit application where quick recovery from steep thermostat setback is desired
- NW experience should be applied to housing stock with central heating/cooling systems only with careful consideration of system synergy (dueling thermostats)



# **Additional Resources From the Pacific Northwest**

#### **DHP Consumer Website:**

www.goingductless.com

#### **DHP Project Website:** www.nwductless.com

 Available for download at: nwductless.com > Contractors > Resources

#### **Evaluation Reports:**

http://www.bpa.gov/energy/n/doc/BPA-Report\_Ductless-Heat-Pump-June2009.pdf

## Home Energy Calculator Comparing Sources (Interactive) Bob Davis

http://thousandhomechallenge.com/resources



#### **Comments & Observations from Marc**

Marc Rosenbaum, P.E., is a long-time student of making great buildings. He uses an integrated systems design approach to help people create buildings and communities which connect us to the natural world, and support both personal and planetary health. Marc is a Passive House consultant and trainer. Much of his recent work has been deep energy retrofits and zero net energy buildings in New England using minisplit heat pumps. He is the director of engineering for South Mountain Co., Inc., on Martha's Vineyard.

Marc's Blog

http://thrivingonlowcarbon.typepad.com/







# Send your questions & comments for Thursday's webinar to:

lwigington@affordablecomfort.org

(Subject Line: DHP Webinar: Question for \_\_\_\_)

Stay tuned:

Part 2 – Thursday, May 26 same time

Documents & instructions to participate will be sent by e-mail Wednesday, May 25

#### **Some Discussion Issues**

- In addition to cost/MMBtu, what factors drive the decision to recommend/install?
- What are niche markets or house characteristics that could be good applications for DHP in N CA?
- What is the capacity of the single-head systems?
- How do you make selection decisions re: sizing & system choice (e.g. single vs. multi-head)?
- What is the experience w/equipment reliability & responsiveness of manufacturer technical support?
- What are the research questions that need to be addressed to better understand DHP potential in CA heating, cooling, & mixed climates?

### PG&E's 2011 Classes

#### Related to Deep Energy Reductions in Existing Homes

For a complete schedule -- <u>www.pge.com/energyclasses</u>



Go Ductless California, Try Mini-Splits! Dick Rome

May 27 (9 a.m.-3 p.m.) Stockton

Planning a Zero Energy New or Existing Home in CA Danny Parker

July 19 San Jose July 21 Upper Lake (9 a.m.-4:30 p.m.)

Check schedule in August for upcoming fall sessions:

Go Ductless California, Try Mini-Splits! Dick Rome

**Deep Energy Reductions - The Thousand Home Challenge** 

Linda. Wigington

**Energy-Wise Renovation of Foreclosed Homes** Dave Robinson

Plus many others!





#### **ACI** Resources



#### Information about the Thousand Home Challenge:

www.ThousandHomeChallenge.org

#### Introduction to the Thousand Home Challenge Webinar:

May 31, 2011 8:30 - 10 a.m. (Pacific Time)

Repeated: June 14, 2011 8:30 - 10 a.m. (Pacific Time)

Contact: Linda Wigington <a href="mailto:lwigington@affordablecomfort.org">lwigington@affordablecomfort.org</a>

#### Past handouts & upcoming ACI events:

www.affordablecomfort.org

ACI Home Energy Trainer Conference 2011 Charlotte, NC - Nov. 1-2, 2011

ACI National Home Performance Conference 2012